

Cindy L. Thompson
4068 S. Claudia St.
West Valley City, UT 84120
Telephone: 801-541-1503
cindy.augiesmom@hotmail.com

Pro se Complainant

BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH

In Re:	:	Docket No. 23-035-03
Formal Complaint of Cindy L. Thompson	:	
against Rocky Mountain Power	:	COMPLAINANT'S REQUEST FOR
	:	AN ORDER REQUIRING
	:	ROCKY MOUNTAIN POWER TO STOP
	:	FABRICATING BILLING STATEMENTS
	:	AND ATTEMPTING TO COLLECT
	:	MONIES WHICH ARE NOT OWED
	:	BY THE COMPLAINANT

Complainant, Cindy L. Thompson, ("Ms. Thompson"), *pro se*, hereby respectfully requests an order requiring Rocky Mountain Power to stop fabricating billing statements and attempting to collect monies which are not owed by the Complainant as follows:

INDISPUTABLE FACTS

1. Complainant is the owner of the property located at 4068 S. Claudia St., West Valley City, Utah, 84120.
2. On or about April 25, 2022, Complainant's home at 4068 S. Claudia St. lost partial power. That's almost one full year that Complainant has been without partial power to her home.
3. Because of the loss of power to Complainant's home, Complainant has been unable to use, among other things, numerous electrical outlets, including the outlet to her computer, the dishwasher, the garbage disposal, the clothes dryer, the stovetop/oven, and/or the central air

conditioner (during the hottest summer on record in Utah and at a time when Complainant was severely ill with COVID-19).

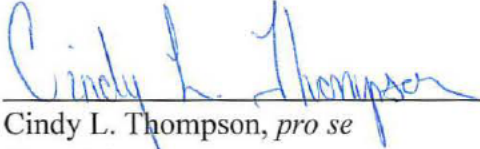
4. From the time Complainant's home lost partial power (April 25, 2022) until now, Rocky Mountain Power has been fabricating billing statements and has been attempting to collect monies from the Complainant for electricity which was not provided to the Complainant's home and/or used by the Complainant. See **Attachment A** hereto.

5. Complainant is entitled to accurate electricity usage readings.

6. Because Rocky Mountain Power removed and absconded with its damaged electric meter in April of 2022, Rocky Mountain Power has not and cannot provide Complainant with an accurate electricity usage reading and its billing statements are, therefore, erroneously fabricated.

For the reasons provided herein, Complainant respectfully requests an order requiring that Rocky Mountain Power is to stop fabricating billing statements and attempting to collect monies which are not owed by the Complainant.

Respectfully submitted this 20th day of April, 2023.


Cindy L. Thompson, *pro se*
Complainant

CERTIFICATE OF SERVICE

Docket No. 23-035-03

I hereby certify that on the 20th day of April, 2023, I caused a true and correct copy of the foregoing, Complainant's Request For An Order Requiring Rocky Mountain Power To Stop Fabricating Billing Statements And Attempting To Collect Monies Which Are Not Owed By The Complainant, to be served by electronic mail to the following:

Public Service Commission

psc@utah.gov

Rocky Mountain Power

Data Request Response Center
Jana Saba

datarequest@pacificorp.com

jana.saba@pacificorp.com

utahdockets@pacificorp.com

Autumn Braithwaite

autumn.braithwaite@pacificorp.com

Carla Scarsella

carla.scarsella@pacificorp.com

Utah Office of Consumer Services

Michele Beck

mbeck@utah.gov

Alyson Anderson

akanderson@utah.gov

Bela Vastag

bvastag@utah.gov

Alex Ware

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Jacob Zachary

jzachary@utah.gov

Madison Galt

mgalt@utah.gov

ocs@utah.gov

Division of Public Utilities

dpudatarequest@utah.gov

Assistant Attorney General

Patricia Schmid

pschmid@agutah.gov

Robert Moore

rmoore@agutah.gov

Patrick Grecu

pgrecu@agutah.gov


Cindy L. Thompson, Complainant

ATTACHMENT A

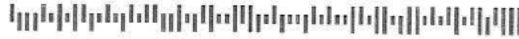
CINDY L THOMPSON
4068 S CLAUDIA ST
WEST VALLEY CITY UT 84120-4428



Questions: Call
1-888-221-7070
24 hours a day,
7 days a week
rockymountainpower.net



BILLING DATE: Jun 29, 2022
ACCOUNT NUMBER: [REDACTED]
DUE DATE: Jul 23, 2022
AMOUNT DUE: \$272.89



Your Balance With Us

Previous Account Balance	118.54
Payments/Credits	0.00
New Charges	+154.35
Current Account Balance	\$272.89

Payments Received

No payments have been received since your last billing statement.

Note: You're helping the environment and yourself by participating in paperless billing - here's a \$0.50 credit.

Detailed Account Activity

ITEM 1 - ELECTRIC SERVICE

4068 S Claudia St West Valley City UT
Residential Schedule 1

METER NUMBER	SERVICE PERIOD		ELAPSED DAYS	METER READINGS		METER MULTIPLIER	AMOUNT USED THIS MONTH
	From	To		Previous	Current		
51109239	May 27, 2022	Jun 28, 2022	32	32704	33856	1.0	1,152 kwh

Current Month Estimated - Automated Meter Unreadable. Your bill may not reflect actual usage.

Previous Month Estimated

Next scheduled read date: 07-29. Date may vary due to scheduling or weather.

NEW CHARGES - 06/22	UNITS	COST PER UNIT	CHARGE
Basic Charge - Single Phase			10.00
Energy Charge Summer Block 1 for 28 day(s)	350 kwh	0.0902790	31.60
Energy Charge Summer Block 2 for 28 day(s)	658 kwh	0.1172100	77.12
Energy Charge Winter Block 1 for 4 day(s)	50 kwh	0.0798930	3.99
Energy Charge Winter Block 2 for 4 day(s)	94 kwh	0.1037250	9.75
Renewable Energy Adjustment for 28 day(s)		-0.0008000	-0.09
for 4 day(s)		-0.0006000	-0.01
Energy Balancing Account		0.0353000	4.32
Tax Act Adjustment		-0.0144000	-1.76
Customer Efficiency Services		0.0384000	4.86
Elec Vehicle Infrastructure		0.0030000	0.38
Home Electric Lifeline Program			0.16

See reverse

Write account number on check & mail to: Rocky Mtn Power, PO Box 26000, Portland, OR 97256-0001

RETAIN THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT.

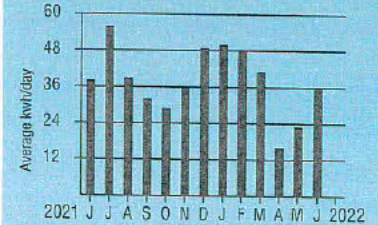
↑ INSERT THIS EDGE FIRST ↑



ROCKY MTN POWER
PO BOX 26000
PORTLAND OR 97256-0001



Historical Data - ITEM 1



Your Average Daily kwh Usage by Month

PERIOD ENDING	JUN 2022	JUN 2021
Avg. Daily Temp.	72	79
Total kwh	1152	1214
Avg. kwh per Day	36	38
Cost per Day	\$4.82	\$4.98

Manage your account with ease

Popular billing options include Auto Pay, Equal Pay and choice of due dates. You can even earn a credit each month when you sign up for paperless billing. See details and enroll at rockymountainpower.net/billoptions

Looking for other ways to pay?

Visit rockymountainpower.net/pay for all your options. You can choose to pay on your device using our mobile app, on our website, at a pay station in your community, or pay over the phone by calling 1-888-221-7070.

Late Payment Charge for Utah

A late payment charge of 1% may be charged on the delinquent balance per month.

Change of Mailing Address or Phone?
Check here & provide information on back.

Account Number: [REDACTED]
Date Due: Jul 23, 2022

AMOUNT DUE: \$272.89

Please enter the amount enclosed.

CINDY L THOMPSON
4068 S CLAUDIA ST
WEST VALLEY CITY UT 84120-4428

H [REDACTED] 000027289

BILLING DATE: Jun 29, 2022 ACCOUNT NUMBER: [REDACTED] DUE DATE: Jul 23, 2022 AMOUNT DUE: \$272.89

NEW CHARGES - 06/22 - CONTINUED	UNITS	COST PER UNIT	CHARGE
Paperless Bill Credit			-0.50
Municipal Energy Sales/use Tax		0.0600000	8.38
Utah Sales Tax		0.0440000	6.15
Total New Charges			154.35

Effective June 1, 2022, the Utah Public Service Commission approved a change to the Renewable Energy Adjustment (Schedule 98). This change reflects the difference between the estimated and actual amount received from renewable energy credits. Your bill may reflect charges billed at old and new rates.

Wildfire safety & preparedness

Safety is a community effort that takes all of us working together. As we're taking steps to continue to mitigate wildfire risks by strengthening our system, pruning more trees and partnering with state and local agencies on emergency preparedness, it's also important for you to update your contact information and sign up for alerts with us.

Other ways to take action at home: Make a plan, create defensible space, and plan for medical needs. Consider a backup generator if your medical equipment requires electricity. Signing up for reverse notifications if an emergency happens is easy and free. Check your local emergency management or public safety website for more information on how to sign up.

Visit our wildfire safety resource center to access an easy-to-use interactive map showing Public Safety Power Shutoff areas, outage preparation checklists, and view the 7-day forecasts for designated areas at rockymountainpower.net/wildfiresafety.

Seguridad y preparación

La seguridad es un esfuerzo comunitario que nos hace trabajar juntos. A medida que estamos tomando pasos para seguir mitigando los riesgos de incendios forestales mediante el fortalecimiento de nuestro sistema, apodando mas arboles y colaborando con agencias estatales y locales en la preparación para emergencias, también es importante que actualice su información de contacto y se registre para recibir nuestras alertas.

Otras formas de tomar medidas en casa: Haga un plan, mantenga un espacio defendible, y planifique para necesidades médicas. Considere como respaldo un generador si su equipo médico requiere electricidad. Registrarse para recibir notificaciones inversas si ocurre una emergencia es fácil y gratuito.

Visite nuestro centro de recursos de seguridad contra incendios forestales para acceder un mapa interactivo fácil de usar que muestra las áreas de cierre de energía de seguridad pública, listas de verificación de preparación de interrupción, y vea las previsiones de 7 días para las áreas designadas: rockymountainpower.net/wildfiresafety.

When you provide a check as payment, you authorize us to use the information from your check either to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as we receive your pay-

New Mailing Address or Phone?

Please print your new information below and check the box on the reverse side of this Payment Stub. Thank you.

ACCOUNT NUMBER: [REDACTED]

LAST FIRST M.I.

NEW STREET ADDRESS

CITY

ST ZIP TELEPHONE NUMBER

This product contains fiber from well-managed, independently certified forests.

CINDY L THOMPSON
4068 S CLAUDIA ST
WEST VALLEY CITY UT 84120-4428



Questions: Call
1-888-221-7070
24 hours a day,
7 days a week
rockymountainpower.net



BILLING DATE: **Aug 1, 2022**
ACCOUNT NUMBER: [REDACTED]
DUE DATE: **Aug 12, 2022**
AMOUNT DUE: **\$461.22**



ACCOUNT PAST DUE Our records indicate that your account is past due. If the past due amount has been paid, please remember that this bill also contains New Charges.

Your Balance With Us

Previous Account Balance	272.89
Payments/Credits	0.00
Past Due Amount	272.89
New Charges	+188.33
Current Account Balance	\$461.22

You Must Act Now to Avoid Shut-Off!

• Your Electric Service Past Due Amount of **\$272.89** must be received by **Aug 12, 2022** to avoid shut-off.

Other ways to avoid Shut-off are shown at the end of this billing statement.

Este es un aviso de desconexion. El folleto "ROCKY MOUNTAIN POWER Customer Information" esta disponible en espanol a su peticion.

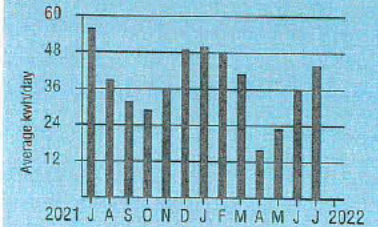
Remember: Your New Charges of **\$188.33** are still due by **Aug 23, 2022**.

Payments Received

No payments have been received since your last billing statement.

Note: You're helping the environment and yourself by participating in paperless billing - here's a **\$0.50** credit.

Historical Data - ITEM 1



Your Average Daily kwh Usage by Month

PERIOD ENDING	JUL 2022	JUL 2021
Avg. Daily Temp.	86	85
Total kwh	1364	1737
Avg. kwh per Day	44	56
Cost per Day	\$5.99	\$7.51

Manage your account with ease

Popular billing options include Auto Pay, Equal Pay and choice of due dates. You can even earn a credit each month when you sign up for paperless billing. See details and enroll at rockymountainpower.net/billoptions

Looking for other ways to pay?

Visit rockymountainpower.net/pay for all your options. You can choose to pay on your device using our mobile app, on our website, at a pay station in your community, or pay over the phone by calling 1-888-221-7070.

Late Payment Charge for Utah
A late payment charge of 1% may be charged on the delinquent balance per month.

See reverse

Write account number on check & mail to: Rocky Mtn Power, PO Box 26000, Portland, OR 97256-0001

RETAIN THIS PORTION FOR YOUR RECORDS.

↑ INSERT THIS EDGE FIRST ↑

RETURN THIS PORTION WITH YOUR PAYMENT.

ACCOUNT PAST DUE

Change of Mailing Address or Phone?
Check here & provide information on back.



ROCKY MTN POWER
PO BOX 26000
PORTLAND OR 97256-0001



Account Number: [REDACTED]
Date Due: **Aug 12, 2022**

AMOUNT DUE: **\$461.22**

Please enter the amount enclosed.

CINDY L THOMPSON
4068 S CLAUDIA ST
WEST VALLEY CITY UT 84120-4428

H [REDACTED] 000046122 000027289 000018833

BILLING DATE: Aug 1, 2022 ACCOUNT NUMBER: [REDACTED] DUE DATE: Aug 12, 2022 AMOUNT DUE: \$461.22

Detailed Account Activity

ITEM 1 - ELECTRIC SERVICE 4068 S Claudia St West Valley City UT
Residential Schedule 1

METER NUMBER	SERVICE PERIOD		ELAPSED DAYS	METER READINGS		METER MULTIPLIER	AMOUNT USED THIS MONTH
	From	To		Previous	Current		
51109239	Jun 28, 2022	Jul 29, 2022	31	33856	35220	1.0	1,364 kwh

Current Month Estimated - Automated Meter Unreadable. Your bill may not reflect actual usage.
 Previous Month Estimated - Automated Meter Unreadable
 Next scheduled read date: 08-29. Date may vary due to scheduling or weather.

NEW CHARGES - 07/22	UNITS	COST PER UNIT	CHARGE
Basic Charge - Single Phase			10.00
Energy Charge Summer Block 1	400 kwh	0.0902790	36.11
Energy Charge Summer Block 2	964 kwh	0.1172100	112.99
Renewable Energy Adjustment		-0.0008000	-0.12
Energy Balancing Account		0.0353000	5.26
Tax Act Adjustment		-0.0144000	-2.15
Customer Efficiency Services		0.0384000	5.92
Elec Vehicle Infrastructure		0.0030000	0.46
Home Electric Lifeline Program			0.16
Paperless Bill Credit			-0.50
Municipal Energy Sales/use Tax		0.0600000	10.08
Utah Sales Tax		0.0440000	7.39
Late Payment Charge		0.0100000	2.73
Total New Charges			188.33

THE ELECTRIC SERVICE AT THE FOLLOWING ADDRESS(ES) IS IN DANGER OF BEING DISCONNECTED DUE TO NON-PAYMENT.

THE AMOUNT(S) LISTED BELOW DOES NOT REFLECT ENERGY ASSISTANCE PROGRAM PLEDGES YOU MAY BE RECEIVING:

SERVICE TYPE	SERVICE ADDRESS / SERVICE DESCRIPTION	AMOUNT
ITEM 1 Electric Service	4068 S Claudia St West Valley City UT 84120-4428 Residential	\$272.89

Rocky Mountain Power employees no longer accept payments at your home or business for safety reasons. No- and low-cost payment options are available. Visit rockymountainpower.net/pay or call 1-888-221-7070.

New Mailing Address or Phone?

Please print your new information below and check the box on the reverse side of this Payment Stub. Thank you.

ACCOUNT NUMBER: [REDACTED]

LAST _____ FIRST _____ M.I. _____

NEW STREET ADDRESS _____

CITY _____

ST _____ ZIP _____ TELEPHONE NUMBER _____

This product contains fiber from well-managed, independently certified forests.

CINDY L THOMPSON
4068 S CLAUDIA ST
WEST VALLEY CITY UT 84120-4428



Questions: Call
1-888-221-7070
24 hours a day,
7 days a week
rockymountainpower.net



BILLING DATE: **Aug 30, 2022**

ACCOUNT NUMBER: [REDACTED]

DUE DATE: Sep 13, 2022

AMOUNT DUE: \$642.92



ACCOUNT PAST DUE

Our records indicate that your account is past due. If the past due amount has been paid, please remember that this bill also contains New Charges.

Your Balance With Us

Previous Account Balance	461.22
Payments/Credits	0.00
Past Due Amount	461.22
New Charges	+181.70
Current Account Balance	\$642.92

You Must Act Now to Avoid Shut-Off!

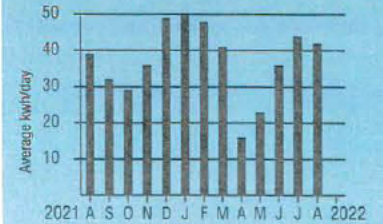
• Your Electric Service **Past Due Amount** of **\$461.22** must be received by **Sep 13, 2022** to avoid shut-off.

Other ways to avoid Shut-off are shown at the end of this billing statement.

Este es un aviso de desconexión. El folleto "ROCKY MOUNTAIN POWER Customer Information" esta disponible en español a su petición.

Remember: Your New Charges of **\$181.70** are still due by **Sep 23, 2022**.

Historical Data - ITEM 1



Your Average Daily kwh Usage by Month

PERIOD ENDING	AUG 2022	AUG 2021
Avg. Daily Temp.	82	76
Total kwh	1302	1130
Avg. kwh per Day	42	39
Cost per Day	\$5.71	\$5.18

Manage your account with ease

Popular billing options include Auto Pay, Equal Pay and choice of due dates. You can even earn a credit each month when you sign up for paperless billing. See details and enroll at rockymountainpower.net/billoptions

Looking for other ways to pay?

Visit rockymountainpower.net/pay for all your options. You can choose to pay on your device using our mobile app, on our website, at a pay station in your community, or pay over the phone by calling 1-888-221-7070.

Late Payment Charge for Utah

A late payment charge of 1% may be charged on the delinquent balance per month.

See reverse

Write account number on check & mail to: Rocky Mtn Power, PO Box 26000, Portland, OR 97256-0001

RETAIN THIS PORTION FOR YOUR RECORDS.

↑ INSERT THIS EDGE FIRST ↑

RETURN THIS PORTION WITH YOUR PAYMENT.

ACCOUNT PAST DUE

Change of Mailing Address or Phone?
Check here & provide information on back.



ROCKY MTN POWER
PO BOX 26000
PORTLAND OR 97256-0001



Account Number: [REDACTED]

Date Due: **Sep 13, 2022**

AMOUNT DUE: \$642.92

Please enter the amount enclosed.

CINDY L THOMPSON
4068 S CLAUDIA ST
WEST VALLEY CITY UT 84120-4428

H [REDACTED] 000064292 000046122 000018170

BILLING DATE: **Aug 30, 2022** ACCOUNT NUMBER: [REDACTED] DUE DATE: **Sep 13, 2022** AMOUNT DUE: **\$642.92**

Detailed Account Activity

ITEM 1 - ELECTRIC SERVICE

4068 S Claudia St West Valley City UT
Residential Schedule 1

METER NUMBER	SERVICE PERIOD		ELAPSED DAYS	METER READINGS		METER MULTIPLIER	AMOUNT USED THIS MONTH
	From	To		Previous	Current		
51109239	Jul 29, 2022	Aug 29, 2022	31	35220	36522	1.0	1,302 kwh

Current Month Estimated - Automated Meter Unreadable. Your bill may not reflect actual usage.
 Previous Month Estimated - Automated Meter Unreadable
 Next scheduled read date: 09-28. Date may vary due to scheduling or weather.

NEW CHARGES - 08/22	UNITS	COST PER UNIT	CHARGE
Basic Charge - Single Phase			10.00
Energy Charge Summer Block 1	400 kwh	0.0902790	36.11
Energy Charge Summer Block 2	902 kwh	0.1172100	105.72
Renewable Energy Adjustment		-0.0008000	-0.11
Energy Balancing Account		0.0353000	5.01
Tax Act Adjustment		-0.0144000	-2.04
Customer Efficiency Services		0.0384000	5.63
Elec Vehicle Infrastructure		0.0030000	0.44
Home Electric Lifeline Program			0.16
Paperless Bill Credit			-0.50
Municipal Energy Sales/use Tax		0.0600000	9.62
Utah Sales Tax		0.0440000	7.05
Late Payment Charge		0.0100000	4.61
Total New Charges			181.70

THE ELECTRIC SERVICE AT THE FOLLOWING ADDRESS(ES) IS IN DANGER OF BEING DISCONNECTED DUE TO NON-PAYMENT.

THE AMOUNT(S) LISTED BELOW DOES NOT REFLECT ENERGY ASSISTANCE PROGRAM PLEDGES YOU MAY BE RECEIVING:

SERVICE TYPE	SERVICE ADDRESS / SERVICE DESCRIPTION	AMOUNT
ITEM 1 Electric Service	4068 S Claudia St West Valley City UT 84120-4428 Residential	\$461.22

Rocky Mountain Power employees no longer accept payments at your home or business for safety reasons. No- and low-cost payment options are available. Visit rockymountainpower.net/pay or call 1-888-221-7070.

New Mailing Address or Phone?

Please print your new information below and check the box on the reverse side of this Payment Stub. Thank you.

ACCOUNT NUMBER: [REDACTED]

LAST _____ FIRST _____ M.I. _____

NEW STREET ADDRESS _____

CITY _____

ST _____ ZIP _____ TELEPHONE NUMBER _____

This product contains fiber from well-managed, independently certified forests.

CINDY L THOMPSON
4068 S CLAUDIA ST
WEST VALLEY CITY UT 84120-4428



Questions: Call
1-888-221-7070
24 hours a day,
7 days a week
rockymountainpower.net



BILLING DATE: **Sep 29, 2022**
ACCOUNT NUMBER: [REDACTED]
DUE DATE: **Oct 12, 2022**
AMOUNT DUE: **\$783.52**



ACCOUNT PAST DUE

Our records indicate that your account is past due. If the past due amount has been paid, please remember that this bill also contains New Charges.

Your Balance With Us

Previous Account Balance	642.92
Payments/Credits	0.00
Past Due Amount	642.92
New Charges	+140.60
Current Account Balance	\$783.52

You Must Act Now to Avoid Shut-Off!

• Your Electric Service **Past Due Amount of \$642.92** must be received by **Oct 12, 2022** to avoid shut-off.

Other ways to avoid Shut-off are shown at the end of this billing statement.

Este es un aviso de desconexión. El folleto "ROCKY MOUNTAIN POWER Customer Information" está disponible en español a su petición.

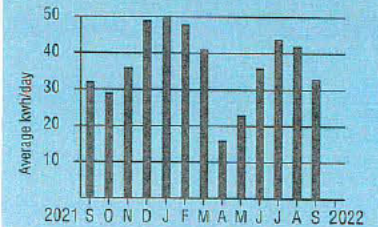
Remember: Your New Charges of **\$140.60** are still due by **Oct 23, 2022**.

Payments Received

No payments have been received since your last billing statement.

Note: You're helping the environment and yourself by participating in paperless billing - here's a \$0.50 credit.

Historical Data - ITEM 1



Your Average Daily kwh Usage by Month

PERIOD ENDING	SEP 2022	SEP 2021
Avg. Daily Temp.	76	71
Total kwh	990	1016
Avg. kwh per Day	33	32
Cost per Day	\$4.47	\$4.21

Manage your account with ease

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Looking for other ways to pay?

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Late Payment Charge for Utah
A late payment charge of 1% may be charged on the delinquent balance per month.

See reverse

Write account number on check & mail to: Rocky Mtn Power, PO Box 26000, Portland, OR 97256-0001

RETAIN THIS PORTION FOR YOUR RECORDS.

↑ INSERT THIS EDGE FIRST ↑

RETURN THIS PORTION WITH YOUR PAYMENT.

ACCOUNT PAST DUE

Change of Mailing Address or Phone?
Check here & provide information on back.



ROCKY MTN POWER
PO BOX 26000
PORTLAND OR 97256-0001



Account Number: [REDACTED]
Date Due: **Oct 12, 2022**

AMOUNT DUE: **\$783.52**

Please enter the amount enclosed.

CINDY L THOMPSON
4068 S CLAUDIA ST
WEST VALLEY CITY UT 84120-4428

H [REDACTED] 000078352 000064292 000014060

BILLING DATE: **Sep 29, 2022** ACCOUNT NUMBER: [REDACTED] DUE DATE: **Oct 12, 2022** AMOUNT DUE: **\$783.52**

Detailed Account Activity

ITEM 1 - ELECTRIC SERVICE

4068 S Claudia St West Valley City UT
Residential Schedule 1

METER NUMBER	SERVICE PERIOD		ELAPSED DAYS	METER READINGS		METER MULTIPLIER	AMOUNT USED THIS MONTH
	From	To		Previous	Current		
51109239	Aug 29, 2022	Sep 28, 2022	30	36522	37512	1.0	990 kwh

Current Month Estimated - Automated Meter Unreadable. Your bill may not reflect actual usage.
 Previous Month Estimated - Automated Meter Unreadable
 Next scheduled read date: 10-27. Date may vary due to scheduling or weather.

NEW CHARGES - 09/22	UNITS	COST PER UNIT	CHARGE
Basic Charge - Single Phase			10.00
Energy Charge Summer Block 1	400 kwh	0.0902790	36.11
Energy Charge Summer Block 2	590 kwh	0.1172100	69.15
Renewable Energy Adjustment		-0.0008000	-0.08
Energy Balancing Account		0.0353000	3.72
Tax Act Adjustment		-0.0144000	-1.52
Customer Efficiency Services		0.0384000	4.18
Elec Vehicle Infrastructure		0.0030000	0.33
Home Electric Lifeline Program			0.16
Paperless Bill Credit			-0.50
Municipal Energy Sales/use Tax		0.0600000	7.28
Utah Sales Tax		0.0440000	5.34
Late Payment Charge		0.0100000	6.43
Total New Charges			140.60

THE ELECTRIC SERVICE AT THE FOLLOWING ADDRESS(ES) IS IN DANGER OF BEING DISCONNECTED DUE TO NON-PAYMENT.
THE AMOUNT(S) LISTED BELOW DOES NOT REFLECT ENERGY ASSISTANCE PROGRAM PLEDGES YOU MAY BE RECEIVING:

SERVICE TYPE	SERVICE ADDRESS / SERVICE DESCRIPTION	AMOUNT
ITEM 1 Electric Service	4068 S Claudia St West Valley City UT 84120-4428 Residential	\$642.92

Rocky Mountain Power employees no longer accept payments at your home or business for safety reasons. No- and low-cost payment options are available. Visit rockymountainpower.net/pay or call 1-888-221-7070.

New Mailing Address or Phone?

Please print your new information below and check the box on the reverse side of this Payment Stub. Thank you.

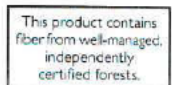
ACCOUNT NUMBER: [REDACTED]

LAST _____ FIRST _____ M.I. _____

NEW STREET ADDRESS _____

CITY _____

ST _____ ZIP _____ TELEPHONE NUMBER _____



CINDY L THOMPSON
4068 S CLAUDIA ST
WEST VALLEY CITY UT 84120-4428



Questions: Call
1-888-221-7070
24 hours a day,
7 days a week
rockymountainpower.net



BILLING DATE: Oct 28, 2022
ACCOUNT NUMBER: [REDACTED]
DUE DATE: Nov 10, 2022
AMOUNT DUE: \$904.69



ACCOUNT PAST DUE

Our records indicate that your account is past due. If the past due amount has been paid, please remember that this bill also contains New Charges.

Your Balance With Us

Previous Account Balance	783.52
Payments/Credits	0.00
Past Due Amount	783.52
New Charges	+121.17
Current Account Balance	\$904.69

You Must Act Now to Avoid Shut-Off!

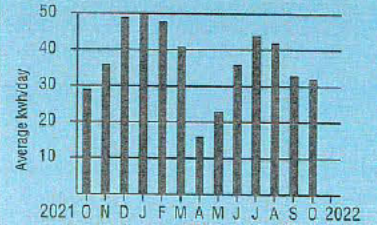
• Your Electric Service Past Due Amount of \$783.52 must be received by **Nov 10, 2022** to avoid shut-off.

Other ways to avoid Shut-off are shown at the end of this billing statement.

Este es un aviso de desconexión. El folleto "ROCKY MOUNTAIN POWER Customer Information" está disponible en español a su petición.

Remember: Your New Charges of \$121.17 are still due by **Nov 23, 2022.**

Historical Data - ITEM 1



Your Average Daily kwh Usage by Month

PERIOD ENDING	OCT 2022	OCT 2021
Avg. Daily Temp.	60	53
Total kwh	928	844
Avg. kwh per Day	32	29
Cost per Day	\$3.91	\$3.45

Manage your account with ease

Popular billing options include Auto Pay, Equal Pay and choice of due dates. You can even earn a credit each month when you sign up for paperless billing. See details and enroll at rockymountainpower.net/billoptions

Looking for other ways to pay?

Visit rockymountainpower.net/pay for all your options. You can choose to pay on your device using our mobile app, on our website, at a pay station in your community, or pay over the phone by calling 1-888-221-7070.

Late Payment Charge for Utah
A late payment charge of 1% may be charged on the delinquent balance per month.

Payments Received

No payments have been received since your last billing statement.

Note: You're helping the environment and yourself by participating in paperless billing - here's a \$0.50 credit.

See reverse

Write account number on check & mail to: Rocky Mtn Power, PO Box 26000, Portland, OR 97256-0001

RETAIN THIS PORTION FOR YOUR RECORDS.

↑ INSERT THIS EDGE FIRST ↑

RETURN THIS PORTION WITH YOUR PAYMENT.

ACCOUNT PAST DUE

Change of Mailing Address or Phone?
Check here & provide information on back.



ROCKY MTN POWER
PO BOX 26000
PORTLAND OR 97256-0001



Account Number: [REDACTED]
Date Due: Nov 10, 2022

AMOUNT DUE: \$904.69

Please enter the amount enclosed.

CINDY L THOMPSON
4068 S CLAUDIA ST
WEST VALLEY CITY UT 84120-4428

H [REDACTED] 000090469 000078352 000012117

BILLING DATE: **Oct 28, 2022** ACCOUNT NUMBER: [REDACTED] DUE DATE: **Nov 10, 2022** AMOUNT DUE: **\$904.69**

Detailed Account Activity

ITEM 1 - ELECTRIC SERVICE 4068 S Claudia St West Valley City UT
Residential Schedule 1

METER NUMBER	SERVICE PERIOD		ELAPSED DAYS	METER READINGS		METER MULTIPLIER	AMOUNT USED THIS MONTH
	From	To		Previous	Current		
51109239	Sep 28, 2022	Oct 27, 2022	29	37512	38440	1.0	928 kwh

Current Month Estimated - Automated Meter Unreadable. Your bill may not reflect actual usage.
 Previous Month Estimated - Automated Meter Unreadable
 Next scheduled read date: 11-30. Date may vary due to scheduling or weather.

NEW CHARGES - 10/22	UNITS	COST PER UNIT	CHARGE
Basic Charge - Single Phase			10.00
Energy Charge Summer Block 1 for 2 day(s)	28 kwh	0.0902790	2.53
Energy Charge Summer Block 2 for 2 day(s)	36 kwh	0.1172100	4.22
Energy Charge Winter Block 1 for 27 day(s)	372 kwh	0.0798930	29.72
Energy Charge Winter Block 2 for 27 day(s)	492 kwh	0.1037250	51.03
Renewable Energy Adjustment		-0.0008000	-0.07
Energy Balancing Account		0.0353000	3.09
Tax Act Adjustment		-0.0144000	-1.26
Customer Efficiency Services		0.0384000	3.48
Elec Vehicle Infrastructure		0.0030000	0.27
Home Electric Lifeline Program			0.16
Paperless Bill Credit			-0.50
Municipal Energy Sales/use Tax		0.0600000	6.15
Utah Sales Tax		0.0440000	4.51
Late Payment Charge		0.0100000	7.84
Total New Charges			121.17

THE ELECTRIC SERVICE AT THE FOLLOWING ADDRESS(ES) IS IN DANGER OF BEING DISCONNECTED DUE TO NON-PAYMENT.
THE AMOUNT(S) LISTED BELOW DOES NOT REFLECT ENERGY ASSISTANCE PROGRAM PLEDGES YOU MAY BE RECEIVING:

SERVICE TYPE	SERVICE ADDRESS / SERVICE DESCRIPTION	AMOUNT
ITEM 1 Electric Service	4068 S Claudia St West Valley City UT 84120-4428 Residential	\$783.52

Rocky Mountain Power employees no longer accept payments at your home or business for safety reasons. No- and low-cost

New Mailing Address or Phone?

Please print your new information below and check the box on the reverse side of this Payment Stub. Thank you.

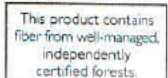
ACCOUNT NUMBER: [REDACTED]

LAST _____ FIRST _____ M.I. _____

NEW STREET ADDRESS _____

CITY _____

ST _____ ZIP _____ TELEPHONE NUMBER _____



CINDY L THOMPSON
4068 S CLAUDIA ST
WEST VALLEY CITY UT 84120-4428



Questions: Call
1-888-221-7070
24 hours a day,
7 days a week
rockymountainpower.net



BILLING DATE: Dec 1, 2022
ACCOUNT NUMBER: [REDACTED]
DUE DATE: Dec 14, 2022
AMOUNT DUE: \$1,070.46



ACCOUNT PAST DUE Our records indicate that your account is past due. If the past due amount has been paid, please remember that this bill also contains New Charges.

Your Balance With Us

Previous Account Balance	904.69
Payments/Credits	0.00
Past Due Amount	904.69
New Charges	+165.77
Current Account Balance	\$1,070.46

You Must Act Now to Avoid Shut-Off!

• Your Electric Service Past Due Amount of \$904.69 must be received by Dec 14, 2022 to avoid shut-off.

Other ways to avoid Shut-off are shown at the end of this billing statement.

Este es un aviso de desconexion. El folleto "ROCKY MOUNTAIN POWER Customer Information" esta disponible en espanol a su peticion.

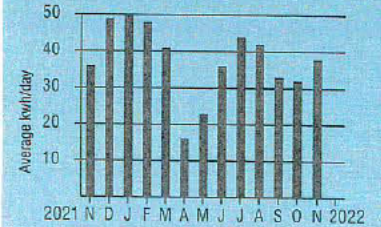
Remember: Your New Charges of \$165.77 are still due by Dec 23, 2022.

Payments Received

No payments have been received since your last billing statement.

Note: You're helping the environment and yourself by participating in paperless billing - here's a \$0.50 credit.

Historical Data - ITEM 1



Your Average Daily kwh Usage by Month

PERIOD ENDING	NOV 2022	NOV 2021
Avg. Daily Temp.	37	44
Total kwh	1292	1220
Avg. kwh per Day	38	36
Cost per Day	\$4.61	\$4.25

From all of us at Rocky Mountain Power, we wish you a safe and happy holiday season.

Manage your account with ease

Popular billing options include Auto Pay, Equal Pay and choice of due dates. You can even earn a credit each month when you sign up for paperless billing. See details and enroll at rockymountainpower.net/billoptions

Late Payment Charge for Utah
A late payment charge of 1% may be charged on the delinquent balance per month.

See reverse

Write account number on check & mail to: Rocky Mtn Power, PO Box 26000, Portland, OR 97256-0001

RETAIN THIS PORTION FOR YOUR RECORDS. RETURN THIS PORTION WITH YOUR PAYMENT.

↑ INSERT THIS EDGE FIRST ↑

ACCOUNT PAST DUE

Change of Mailing Address or Phone? Check here & provide information on back.



ROCKY MTN POWER
PO BOX 26000
PORTLAND OR 97256-0001



Account Number: [REDACTED]
Date Due: Dec 14, 2022
AMOUNT DUE: \$1,070.46

Please enter the amount enclosed.

CINDY L THOMPSON
4068 S CLAUDIA ST
WEST VALLEY CITY UT 84120-4428

H [REDACTED] 000107046 000090469 000016577



Questions about your bill: Call toll free 1-888-221-7070 rockymountainpower.net

BILLING DATE: Dec 1, 2022 ACCOUNT NUMBER: [REDACTED] DUE DATE: Dec 14, 2022 AMOUNT DUE: \$1,070.46

Detailed Account Activity

ITEM 1 - ELECTRIC SERVICE

4068 S Claudia St West Valley City UT
Residential Schedule 1

Table with columns: METER NUMBER, SERVICE PERIOD (From, To), ELAPSED DAYS, METER READINGS (Previous, Current), METER MULTIPLIER, AMOUNT USED THIS MONTH. Row 1: 51109239, Oct 27, 2022 - Nov 30, 2022, 34, 38440 - 39732, 1.0, 1,292 kwh

Current Month Estimated - Automated Meter Unreadable. Your bill may not reflect actual usage.
Previous Month Estimated - Automated Meter Unreadable
Next scheduled read date: 12-30. Date may vary due to scheduling or weather.

Table with columns: NEW CHARGES - 11/22, UNITS, COST PER UNIT, CHARGE. Rows include Basic Charge - Single Phase, Energy Charge Winter Block 1, Energy Charge Winter Block 2, Renewable Energy Adjustment, Energy Balancing Account, Tax Act Adjustment, Customer Efficiency Services, Elec Vehicle Infrastructure, Home Electric Lifeline Program, Paperless Bill Credit, Municipal Energy Sales/use Tax, Utah Sales Tax, Late Payment Charge, Total New Charges: 165.77

THE ELECTRIC SERVICE AT THE FOLLOWING ADDRESS(ES) IS IN DANGER OF BEING DISCONNECTED DUE TO NON-PAYMENT.
THE AMOUNT(S) LISTED BELOW DOES NOT REFLECT ENERGY ASSISTANCE PROGRAM PLEDGES YOU MAY BE RECEIVING:

Table with columns: SERVICE TYPE, SERVICE ADDRESS / SERVICE DESCRIPTION, AMOUNT. Row 1: ITEM 1 Electric Service, 4068 S Claudia St West Valley City UT 84120-4428 Residential, \$904.69

Rocky Mountain Power employees no longer accept payments at your home or business for safety reasons. No- and low-cost payment options are available. Visit rockymountainpower.net/pay or call 1-888-221-7070.

New Mailing Address or Phone?

Please print your new information below and check the box on the reverse side of this Payment Stub. Thank you.

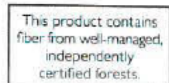
ACCOUNT NUMBER: [REDACTED]

LAST FIRST M.I.

NEW STREET ADDRESS

CITY

ST ZIP TELEPHONE NUMBER



CINDY L THOMPSON
4068 S CLAUDIA ST
WEST VALLEY CITY UT 84120-4428



Questions: Call
1-888-221-7070
24 hours a day,
7 days a week
rockymountainpower.net



BILLING DATE: **Jan 3, 2023**
ACCOUNT NUMBER: [REDACTED]
DUE DATE: **Jan 16, 2023**
AMOUNT DUE: **\$1,244.95**



ACCOUNT PAST DUE

Our records indicate that your account is past due. If the past due amount has been paid, please remember that this bill also contains New Charges.

Your Balance With Us

Previous Account Balance	1,070.46
Payments/Credits	0.00
Past Due Amount	1,070.46
New Charges	+174.49
Current Account Balance	\$1,244.95

You Must Act Now to Avoid Shut-Off!

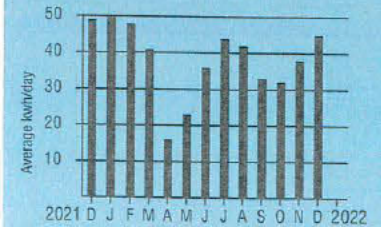
• Your Electric Service **Past Due Amount of \$1,070.46** must be received by **Jan 16, 2023** to avoid shut-off.

Other ways to avoid Shut-off are shown at the end of this billing statement.

Este es un aviso de desconexión. El folleto "ROCKY MOUNTAIN POWER Customer Information" esta disponible en español a su petición.

Remember: Your New Charges of \$174.49 are still due by **Jan 25, 2023.**

Historical Data - ITEM 1



Your Average Daily kwh Usage by Month

PERIOD ENDING	DEC 2022	DEC 2021
Avg. Daily Temp.	32	35
Total kwh	1350	1476
Avg. kwh per Day	45	49
Cost per Day	\$5.46	\$5.85

Effective March 6, 2023, residential fees for all phone payments and online card payments will increase from \$1.75 to \$1.99 per payment with a \$500 maximum.

Effective March 6, 2023, commercial fees for all phone payments and online card payments will increase from \$1.75 to \$7.99 per payment with a \$2,000 maximum.

Late Payment Charge for Utah
A late payment charge of 1% may be charged on the delinquent balance per month.

Change of Mailing Address or Phone?
Check here & provide information on back.

Account Number: [REDACTED]
Date Due: **Jan 16, 2023**

AMOUNT DUE: \$1,244.95

Please enter the amount enclosed.
CINDY L THOMPSON
4068 S CLAUDIA ST
WEST VALLEY CITY UT 84120-4428

Payments Received

No payments have been received since your last billing statement.

Note: Important Preferred Due Date Information: We're sorry, but we were unable to use your preferred due date this month because the billing period was either unusually short or long. If the current due date for your bill is not acceptable, contact us at 1-888-221-7070 so we can make arrangements to ensure your account remains current. We apologize for the inconvenience.

Note: You're helping the environment and yourself by participating in paperless billing - here's a \$0.50 credit.

See reverse

Write account number on check & mail to: Rocky Mtn Power, PO Box 26000, Portland, OR 97256-0001

RETAIN THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT.

↑ INSERT THIS EDGE FIRST ↑

ACCOUNT PAST DUE



ROCKY MTN POWER
PO BOX 26000
PORTLAND OR 97256-0001



H [REDACTED] 000124495 000107046 000017449

BILLING DATE: Jan 3, 2023 ACCOUNT NUMBER: [REDACTED] DUE DATE: Jan 16, 2023 AMOUNT DUE: \$1,244.95

Detailed Account Activity

ITEM 1 - ELECTRIC SERVICE 4068 S Claudia St West Valley City UT
Residential Schedule 1

METER NUMBER	SERVICE PERIOD		ELAPSED DAYS	METER READINGS		METER MULTIPLIER	AMOUNT USED THIS MONTH
	From	To		Previous	Current		
51109239	Nov 30, 2022	Dec 30, 2022	30	39732	41082	1.0	1,350 kwh

Current Month Estimated - Automated Meter Unreadable. Your bill may not reflect actual usage.
 Previous Month Estimated - Automated Meter Unreadable
 Next scheduled read date: 01-31. Date may vary due to scheduling or weather.

NEW CHARGES - 12/22	UNITS	COST PER UNIT	CHARGE
Basic Charge - Single Phase			10.00
Energy Charge Winter Block 1	400 kwh	0.0798930	31.96
Energy Charge Winter Block 2	950 kwh	0.1037250	98.54
Renewable Energy Adjustment		-0.0008000	-0.10
Energy Balancing Account		0.0353000	4.61
Tax Act Adjustment		-0.0144000	-1.88
Customer Efficiency Services		0.0384000	5.18
Elec Vehicle Infrastructure		0.0030000	0.41
Home Electric Lifeline Program			0.16
Paperless Bill Credit			-0.50
Municipal Energy Sales/use Tax		0.0600000	8.89
Utah Sales Tax		0.0440000	6.52
Late Payment Charge		0.0100000	10.70
Total New Charges			174.49

THE ELECTRIC SERVICE AT THE FOLLOWING ADDRESS(ES) IS IN DANGER OF BEING DISCONNECTED DUE TO NON-PAYMENT.

THE AMOUNT(S) LISTED BELOW DOES NOT REFLECT ENERGY ASSISTANCE PROGRAM PLEDGES YOU MAY BE RECEIVING:

SERVICE TYPE	SERVICE ADDRESS / SERVICE DESCRIPTION	AMOUNT
ITEM 1 Electric Service	4068 S Claudia St West Valley City UT 84120-4428 Residential	\$1,070.46

Rocky Mountain Power employees no longer accept payments at your home or business for safety reasons. No- and low-cost payment options are available. Visit rockymountainpower.net/pay or call 1-888-221-7070.

New Mailing Address or Phone?

Please print your new information below and check the box on the reverse side of this Payment Stub. Thank you.

ACCOUNT NUMBER: [REDACTED]

LAST FIRST M.I.

NEW STREET ADDRESS

CITY

ST ZIP TELEPHONE NUMBER

This product contains fiber from well-managed, independently certified forests.

CINDY L THOMPSON
4068 S CLAUDIA ST
WEST VALLEY CITY UT 84120-4428



Questions: Call
1-888-221-7070
24 hours a day,
7 days a week
rockymountainpower.net



BILLING DATE: **Feb 1, 2023**
ACCOUNT NUMBER: [REDACTED]
DUE DATE: **Feb 23, 2023**
AMOUNT DUE: **\$1,448.86**



Your Balance With Us

Previous Account Balance	1,244.95
Payments/Credits	0.00
Past Due Amount	1,244.95
New Charges	+203.91
Current Account Balance	\$1,448.86

PAST DUE REMINDER

Your Account is Past Due in the amount of \$1,244.95.
If the Past Due Amount has been paid, please remember that this bill also contains New Charges.

Payments Received

No payments have been received since your last billing statement.

Note: You're helping the environment and yourself by participating in paperless billing - here's a \$0.50 credit.

Detailed Account Activity

ITEM 1 - ELECTRIC SERVICE

4068 S Claudia St West Valley City UT
Residential Schedule 1

METER NUMBER	SERVICE PERIOD		ELAPSED DAYS	METER READINGS		METER MULTIPLIER	AMOUNT USED THIS MONTH
	From	To		Previous	Current		
51109239	Dec 30, 2022	Jan 31, 2023	32	41082	42650	1.0	1,568 kwh

Current Month Estimated - Unable To Read Meter. Your bill may not reflect actual usage.
Previous Month Estimated - Automated Meter Unreadable
Next scheduled read date: 03-01. Date may vary due to scheduling or weather.

NEW CHARGES - 01/23	UNITS	COST PER UNIT	CHARGE
Basic Charge - Single Phase			10.00
Energy Charge Winter Block 1	400 kwh	0.0798930	31.96
Energy Charge Winter Block 2	1,168 kwh	0.1037250	121.15
Renewable Energy Adjustment		-0.0008000	-0.12
Energy Balancing Account		0.0353000	5.40
Tax Act Adjustment for 1 day(s)		-0.0144000	-0.07

See reverse

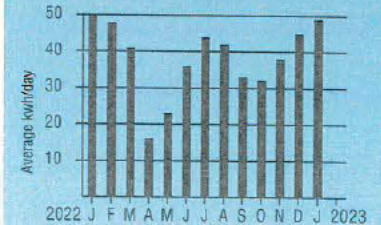
Write account number on check & mail to: Rocky Mtn Power, PO Box 26000, Portland, OR 97256-0001

RETAIN THIS PORTION FOR YOUR RECORDS.

↑ INSERT THIS EDGE FIRST ↑

RETURN THIS PORTION WITH YOUR PAYMENT.

Historical Data - ITEM 1



Your Average Daily kwh Usage by Month

PERIOD ENDING	Jan 2023	Jan 2022
Avg. Daily Temp.	33	32
Total kwh	1568	1610
Avg. kwh per Day	49	50
Cost per Day	\$5.98	\$6.00

Effective March 6, 2023, residential fees for all phone payments and online card payments will increase from \$1.75 to \$1.99 per payment with a \$500 maximum.

Effective March 6, 2023, commercial fees for all phone payments and online card payments will increase from \$1.75 to \$7.99 per payment with a \$2,000 maximum.

Late Payment Charge for Utah
A late payment charge of 1% may be charged on the delinquent balance per month.

Change of Mailing Address or Phone?
Check here & provide information on back.

Account Number: [REDACTED]
Date Due: **Feb 23, 2023**

AMOUNT DUE: \$1,448.86

Please enter the amount enclosed.
CINDY L THOMPSON
4068 S CLAUDIA ST
WEST VALLEY CITY UT 84120-4428



ROCKY MTN POWER
PO BOX 26000
PORTLAND OR 97256-0001



H [REDACTED] 000144886 000124495 000020391

BILLING DATE: **Feb 1, 2023** ACCOUNT NUMBER: [REDACTED] DUE DATE: **Feb 23, 2023** AMOUNT DUE: **\$1,448.86**

<i>NEW CHARGES - 01/23 - CONTINUED</i>	UNITS	COST PER UNIT	CHARGE
Customer Efficiency Services		0.0384000	6.08
Usip Step Refund for 31 day(s)		-0.0072000	-1.10
Elec Vehicle Infrastructure		0.0030000	0.48
Home Electric Lifeline Program			0.16
Paperless Bill Credit			-0.50
Municipal Energy Sales/use Tax		0.0600000	10.40
Utah Sales Tax		0.0440000	7.62
Late Payment Charge		0.0100000	12.45
Total New Charges			203.91

When you provide a check as payment, you authorize us to use the information from your check either to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as we receive your payment and you will not receive your check back from your financial institution. If you would like to opt out of this program and continue processing your payment as a check transaction, please call 1-800-895-0561. If you have opted out previously, please disregard this message.

Manage your account with ease

Popular billing options include Auto Pay, Equal Pay and choice of due dates. You can even earn a credit each month when you sign up for paperless billing. See details and enroll at rockymountainpower.net/billoptions

Looking for other ways to pay?

Visit rockymountainpower.net/pay for all your options. You can choose to pay on your device using our mobile app, on our website, at a pay station in your community, or pay over the phone by calling 1-888-221-7070.

New Mailing Address or Phone?

Please print your new information below and check the box on the reverse side of this Payment Stub. Thank you.

ACCOUNT NUMBER: [REDACTED]

LAST	FIRST	M.I.

NEW STREET ADDRESS

CITY

ST	ZIP	TELEPHONE NUMBER

This product contains fiber from well-managed, independently certified forests.

CINDY L THOMPSON
4068 S CLAUDIA ST
WEST VALLEY CITY UT 84120-4428



Questions: Call
1-888-221-7070
24 hours a day,
7 days a week
rockymountainpower.net



BILLING DATE: Mar 2, 2023
ACCOUNT NUMBER: [REDACTED]
DUE DATE: Mar 24, 2023
AMOUNT DUE: \$1,629.72



Your Balance With Us

Previous Account Balance	1,448.86
Payments/Credits	0.00
Past Due Amount	1,448.86
New Charges	+180.86
Current Account Balance	\$1,629.72

PAST DUE REMINDER

Your Account is Past Due in the amount of \$1,448.86.

If the Past Due Amount has been paid, please remember that this bill also contains New Charges.

Payments Received

No payments have been received since your last billing statement.

Note: Important Preferred Due Date Information: We're sorry, but we were unable to use your preferred due date this month because the billing period was either unusually short or long. If the current due date for your bill is not acceptable, contact us at 1-888-221-7070 so we can make arrangements to ensure your account remains current. We apologize for the inconvenience.

Note: You're helping the environment and yourself by participating in paperless billing - here's a \$0.50 credit.

Detailed Account Activity

ITEM 1 - ELECTRIC SERVICE 4068 S Claudia St West Valley City UT
Residential Schedule 1

METER NUMBER	SERVICE PERIOD		ELAPSED DAYS	METER READINGS		METER MULTIPLIER	AMOUNT USED THIS MONTH
	From	To		Previous	Current		
51109239	Jan 31, 2023	Mar 1, 2023	29	42650	44013	1.0	1,363 kwh

Current Month Estimated - Automated Meter Unreadable. Your bill may not reflect actual usage.
Previous Month Estimated - Unable To Read Meter
Next scheduled read date: 03-30. Date may vary due to scheduling or weather.

NEW CHARGES - 02/23	UNITS	COST PER UNIT	CHARGE
Basic Charge - Single Phase			10.00

See reverse

Write account number on check & mail to: Rocky Mtn Power, PO Box 26000, Portland, OR 97256-0001

RETAIN THIS PORTION FOR YOUR RECORDS.

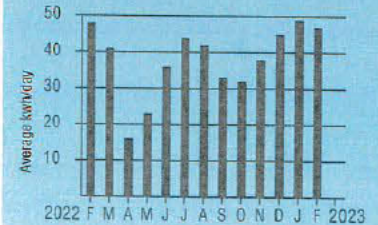
RETURN THIS PORTION WITH YOUR PAYMENT.



ROCKY MTN POWER
PO BOX 26000
PORTLAND OR 97256-0001



Historical Data - ITEM 1



Your Average Daily kwh Usage by Month

PERIOD ENDING	FEB 2023	FEB 2022
Avg. Daily Temp.	32	33
Total kwh	1363	1404
Avg. kwh per Day	47	48
Cost per Day	\$5.74	\$5.77

Effective March 6, 2023, residential fees for all phone payments and online card payments will increase from \$1.75 to \$1.99 per payment with a \$500 maximum.

Effective March 6, 2023, commercial fees for all phone payments and online card payments will increase from \$1.75 to \$7.99 per payment with a \$2,000 maximum.

Late Payment Charge for Utah
A late payment charge of 1% may be charged on the delinquent balance per month.

Change of Mailing Address or Phone?
Check here & provide information on back.

Account Number: [REDACTED]
Date Due: Mar 24, 2023

AMOUNT DUE: \$1,629.72

Please enter the amount enclosed.

CINDY L THOMPSON
4068 S CLAUDIA ST
WEST VALLEY CITY UT 84120-4428

H [REDACTED] 000162972 000144886 000018086

BILLING DATE: **Mar 2, 2023** ACCOUNT NUMBER: [REDACTED] DUE DATE: **Mar 24, 2023** AMOUNT DUE: **\$1,629.72**

NEW CHARGES - 02/23 - CONTINUED	UNITS	COST PER UNIT	CHARGE
Energy Charge Winter Block 1	400 kwh	0.0798930	31.96
Energy Charge Winter Block 2	963 kwh	0.1037250	99.89
Renewable Energy Adjustment		-0.0008000	-0.11
Energy Balancing Account		0.0353000	4.65
Customer Efficiency Services		0.0384000	5.24
Usip Step Refund		-0.0072000	-0.98
Elec Vehicle Infrastructure		0.0030000	0.41
Home Electric Lifeline Program			0.16
Paperless Bill Credit			-0.50
Municipal Energy Sales/use Tax		0.0600000	9.03
Utah Sales Tax		0.0440000	6.62
Late Payment Charge		0.0100000	14.49
Total New Charges			180.86

When you provide a check as payment, you authorize us to use the information from your check either to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as we receive your payment and you will not receive your check back from your financial institution. If you would like to opt out of this program and continue processing your payment as a check transaction, please call 1-800-895-0561. If you have opted out previously, please disregard this message.

Manage your account with ease

Popular billing options include Auto Pay, Equal Pay and choice of due dates. You can even earn a credit each month when you sign up for paperless billing. See details and enroll at rockymountainpower.net/billoptions

Make a positive impact on the environment. Match all or part of your electricity usage with clean energy. Visit RockyMountainPower.net/BlueSky or call 1-800-769-3717 to learn more.

Looking for other ways to pay?

Visit rockymountainpower.net/pay for all your options. You can choose to pay on your device using our mobile app, on our website, at a pay station in your community, or pay over the phone by calling 1-888-221-7070.

New Mailing Address or Phone?

Please print your new information below and check the box on the reverse side of this Payment Stub. Thank you.

ACCOUNT NUMBER: [REDACTED]

LAST _____ FIRST _____ M.I. _____

NEW STREET ADDRESS _____

CITY _____

ST _____ ZIP _____ TELEPHONE NUMBER _____

This product contains fiber from well-managed, independently certified forests.

CINDY L THOMPSON
4068 S CLAUDIA ST
WEST VALLEY CITY UT 84120-4428



Questions: Call
1-888-221-7070
24 hours a day,
7 days a week
rockymountainpower.net



BILLING DATE: Mar 31, 2023
ACCOUNT NUMBER: [REDACTED]
DUE DATE: Apr 24, 2023
AMOUNT DUE: \$1,769.77



Your Balance With Us

Previous Account Balance	1,629.72
Payments/Credits	0.00
Past Due Amount	1,629.72
New Charges	+140.05
Current Account Balance	\$1,769.77

PAST DUE REMINDER

Your Account is Past Due in the amount of \$1,629.72.

If the Past Due Amount has been paid, please remember that this bill also contains New Charges.

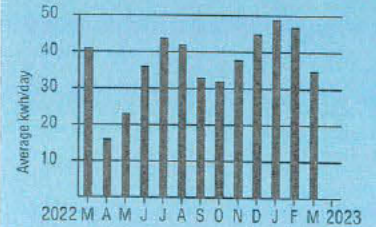
Payments Received

No payments have been received since your last billing statement.

Note: Important Preferred Due Date Information: We're sorry, but we were unable to use your preferred due date this month because the billing period was either unusually short or long. If the current due date for your bill is not acceptable, contact us at 1-888-221-7070 so we can make arrangements to ensure your account remains current. We apologize for the inconvenience.

Note: You're helping the environment and yourself by participating in paperless billing - here's a \$0.50 credit.

Historical Data - ITEM 1



Your Average Daily kwh Usage by Month

PERIOD ENDING	MAR 2023	MAR 2022
Avg. Daily Temp.	39	46
Total kwh	1015	1182
Avg. kwh per Day	35	41
Cost per Day	\$4.27	\$4.86

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Late Payment Charge for Utah

A late payment charge of 1% may be charged on the delinquent balance per month.

Change of Mailing Address or Phone?
Check here & provide information on back.

Account Number: [REDACTED]
Date Due: Apr 24, 2023

AMOUNT DUE: \$1,769.77

Please enter the amount enclosed.

CINDY L THOMPSON
4068 S CLAUDIA ST
WEST VALLEY CITY UT 84120-4428

Detailed Account Activity

ITEM 1 - ELECTRIC SERVICE

4068 S Claudia St West Valley City UT
Residential Schedule 1

METER NUMBER	SERVICE PERIOD		ELAPSED DAYS	METER READINGS		METER MULTIPLIER	AMOUNT USED THIS MONTH
	From	To		Previous	Current		
51109239	Mar 1, 2023	Mar 30, 2023	29	44013	45028	1.0	1,015 kwh

Current Month Estimated - Automated Meter Unreadable. Your bill may not reflect actual usage.

Previous Month Estimated - Automated Meter Unreadable

Next scheduled read date: 04-28. Date may vary due to scheduling or weather.

NEW CHARGES - 03/23	UNITS	COST PER UNIT	CHARGE
Basic Charge - Single Phase			10.00

See reverse

Write account number on check & mail to: Rocky Mtn Power, PO Box 26000, Portland, OR 97256-0001

RETAIN THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT.

↑ INSERT THIS EDGE FIRST ↑



ROCKY MTN POWER
PO BOX 26000
PORTLAND OR 97256-0001



H [REDACTED] 000176977 000162972 000014005

BILLING DATE: **Mar 31, 2023** ACCOUNT NUMBER: [REDACTED] DUE DATE: **Apr 24, 2023** AMOUNT DUE: **\$1,769.77**

NEW CHARGES - 03/23 - CONTINUED	UNITS	COST PER UNIT	CHARGE
Energy Charge Winter Block 1	400 kwh	0.0798930	31.96
Energy Charge Winter Block 2	615 kwh	0.1037250	63.79
Renewable Energy Adjustment		-0.0008000	-0.08
Energy Balancing Account		0.0353000	3.38
Customer Efficiency Services		0.0384000	3.80
Usip Step Refund		-0.0072000	-0.71
Elec Vehicle Infrastructure		0.0030000	0.30
Home Electric Lifeline Program			0.16
Paperless Bill Credit			-0.50
Municipal Energy Sales/use Tax		0.0600000	6.72
Utah Sales Tax		0.0440000	4.93
Late Payment Charge		0.0100000	16.30
Total New Charges			140.05

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ACCOUNT NUMBER: [REDACTED]

LAST FIRST M.I.

NEW STREET ADDRESS

CITY

ST ZIP TELEPHONE NUMBER

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